



VoIP Billing Software



- ✓ Wholesale
- ✓ Calling Cards
- ✓ Retail
- ✓ Multi-tenant

Additional Services:

- ✓ Customization
- ✓ Integration
- ✓ Scalability
- ✓ White Labeling

VoIP Billing Features - Class 4/5

Customer Management

- Create an unlimited number of customers.
- Manage address, billing and payment information.
- Maintain unlimited financial history.
- Manage all customer services from one page.
- Customers can be prepaid or post-paid.
- Specify automatic top-ups for prepaid accounts.
- Configure spending limits for post-paid accounts.
- Search for customers using multiple criteria.
- Send pre-emptive Credit Card Expiry notifications.

Billing and Rating

- Bill for usage - DIDs, extensions, trunks, IP addresses.
- Bill one-time fees and other recurring services.
- Rating for Blended Origination or Tiered Origination.
- Rating for 24-hour Termination or Day/Evening/Weekend Termination
- Day/Evening/Weekend rating for Origination.
- Unlimited packages/subscription types.
- Unlimited rate sheets.
- Rate calls up to 15 digits in granularity.
- Unlimited billing intervals. Custom per destination.
- Assign a pool of included minutes to specific destinations.
- Configure Minimum Billing amounts.
- Unratable call reporting and handling.
- Locations/Cost Centers

Customer Web Portal

- View historical invoices.
- Make payments.
- View call records moments after the call ends.
- Manage name, address and billing information.
- Online signup for new customers.

Usage and Profit Reporting

- System load by hour, day, month or year.
- Peak Concurrent Calls
- Highest users by traffic
- Usage by Destination
- Average Call Duration
- Revenue Reporting
- Profit Analysis
- Agent Performance Comparison
- Export reports to CSV or PDF.

RADIUS

- RADIUS module for Authentication, Authorization and Accounting.
- Direct integration with ClearBox Enterprise RADIUS server.
- Web and Database APIs for integration with other RADIUS servers.

- Customer out-payments.
- LCR - Least Cost Routing.
- Unlimited billing cycles.
- Customizable invoice and email templates.
- Percentage-based, fixed-rate and origin-based taxes.
- RADIUS Integration.

- Penalty Calculation.
- Deposit Handling and Interest Calculation.
- Automatic Deposit Adjustment.
- General ledger compatible with most accounting applications.

API (Web and Database)

- 540 system functions exposed in our API.
- Custom functions are also available.

Other

- Scalable up to 64 processors, 2 terabytes of RAM.
- Support for US, Canadian and overseas payment gateways.

