



VoIP Billing Software



- ✓ Wholesale
- ✓ Calling Cards
- ✓ Retail
- ✓ Multi-tenant

Additional Services:

- ✓ Customization
- ✓ Integration
- ✓ Scalability
- ✓ White Labeling

VoIP Billing Features for Calling Card Service

Prepaid Calling Card Management

- Generate small or large batches of cards.
- Virtual Calling Cards.
- Bill for activation, usage, connection fees and daily fees.
- DNIS-related surcharges. (toll-free, etc)
- Assign cards to distributors/agents or sell them online.
- Define automatic top-up settings.
- Report on all card transactions.
- Unlimited cards per customer.
- Unlimited custom settings per card.
- Unlimited rate sheets.
- Unlimited billing intervals. Custom per destination.
- Transfer funds from one calling card to another.
- Track failed/fraudulent authentication attempts.
- Customizable receipt and email templates.
- Send pre-emptive Credit Card Expiry notifications.

Customer Management

- Customer Search
- View all cards assigned to a customer.
- View all transaction history.
- Manage name, address and billing information.
- Manage top-up settings.

Reseller/Agent Web Portal

- White-label web portal.
- Agents can view their sales and commissions.
- Agents can generate one-off cards.
- Agents can view all card batches and details.
- Manage top-up settings. (optional)
- Agent-specific Reporting
- Auto-login from remote sites.

Usage and Profit Reporting

- Activation Reports
- Card Summary and Detail Reports.
- System load by hour, day, month or year.
- Peak Concurrent Calls
- Card Breakage
- Profit Analysis
- Agent Performance Comparison
- Usage by Destination
- Export reports to CSV or PDF.

Automatic Top-up/Reload

- Manage reload settings via Admin, Customer or Agent web portals.
- Automatic reload when low-balance threshold is reached.
- Automatic reload on a specific day of the month.
- Manual reload

Customer Web Portal

- Online Signup
- Register Cards
- Manage Billing Information
- Manage Top-Up Settings
- View Call History
- View All Transactions

IVR Integration

- CallerID (pinless) and PIN Authentication.
- Call Authorization
- Play Introduction Prompt, Balance, Time to Call, etc
- Top-up via IVR.

Other

- Scalable up to 64 processors, 2 terabytes of RAM and unlimited database size.
- US, Canadian and overseas payment gateways.

